

Professional Project Management Certificate Program

Daytime — Fast Track

This program is an intense focus on PMBOK exam prep. Designed for students who have a minimum of three years of project management experience, exceed PMI's eligibility criteria, and are very knowledgeable about PMBOK, 2004, competencies. Homework required. Prospective students should contact PMI at www.pmi.org for information on the PMP exam and other certification requirements. 06SC39001 M-F, 8:30am–5:30pm, Aug 21-25
06FC39004 M-F, 8:30am – 5:30pm, Oct 23-27
40 hours, 4.0 CEUs
Application Fee: \$10
Course Fee: \$1,395



Evening — Foundational and Exam Prep

Focus is foundational and in-depth coverage of PMBOK, 2004, competencies in preparation for the national PMP exam. Designed for students who have at least three years of project management experience and meet the other PMI requirements for certification. Homework required. Prospective students should contact PMI at www.pmi.org for information on the PMP exam and other certification requirements. 06SC39000 M/W, 6–10pm, Jul 10 - Sep 20
06SC39003 T/Th, 6–10pm, Sep 12-Nov 21
84 hours, 8.4 CEUs
Application Fee: \$10
Course Fee: \$3,560

Weekend —

Advanced Fast Track

This program is a very intense focus on PMBOK exam prep. Designed for students who have at a minimum of three years of project management experience, exceed PMI's eligibility criteria, and are very knowledgeable about PMBOK, 2004, competencies. Homework required. Prospective students should contact PMI at www.pmi.org for information on the PMP exam and other certification requirements. 06SC39002 F (6–9pm)/Sat (8am–5pm), Sep 8-30
06FC39005 F (6–9pm)/Sat (8am–5pm), Oct 27-Nov 18
40 hours, 4.0 CEUs
Application Fee: \$10
Course Fee: \$1,595

Contact Information:

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jmelton@spsu.edu



Georgia's Technology University

Office of Continuing Education
Center for Quality Excellence
1100 South Marietta Parkway
Marietta, GA 30060-2896

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www.cqe-spsu

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Gain Competitive Advantage

- ✦ Increase Market Share
- ✦ Enhance Customer Satisfaction
- ✦ Improve Overall Efficiency
- ✦ Improve Quality
- ✦ Improve Documentation
- ✦ Reduce Costs
- ✦ Map & Measure Processes
- ✦ Build Effective Teams

As Georgia's Technology University, we specialize in the delivery of comprehensive real-world training on a grand scale. Whether it be High-Tech, Business Professional or Engineering, we offer it here! Break away from the ordinary training centers and come learn from the institution with over 50 years of experience training Atlanta's business and technical leaders.

Certified Information Systems Security Professional (CISSP)

The certification was designed to recognize mastery of an international standard for information security and understanding of a Common Body of Knowledge (CBK). Certification can enhance a professional's career and provide added information security credibility. This certification is the information security industry's "de facto" standard for demonstrating the skills and experience in order to manage the protection of information assets within any organization. This 60-hour course is designed to introduce the 10 common bodies of knowledge (domains) of the information security profession. Taught by industry professionals with practical experience, this course offers students the unique advantage of learning from instructors who are CISSP certified. The course will consist of an in-depth review of each domain, section reviews, out of classroom assignments and case studies. This format will be presented in a manner to assist students new to Information Security or experienced students who are focused on passing the CISSP exam. (6.0 CEUs Evening and 4.0 CEUs Weekend)
06SC40000 Sep 11-Nov 15 (M/W 6pm – 9pm) Evening \$3,000



QUALITY MANAGEMENT

Certified Quality Improvement Associate (CQIA)

Oct 3-5

(National ASQ-CQIA Exam
December 2, 2006)

CMQ/OE Certified Manager of Quality Organizational Excellence

Aug 21-25

(National CMQ/OE Exam
October 21, 2006
through ASQ)



FAST TRACK!
06FC40001 Oct 6-28 (F 6pm – 9pm and Sat 8am – 5pm) Weekend \$2,000

We have challenging programs in these areas:

- ✦ Certificates
 - ✓ E-Business Solutions in Java Certificate
 - ✓ Linux+ Certificate Program
 - ✓ CISCO Certified Network Associate (CCNA)
 - ✓ Microsoft Certified Application Developer (MCAD)
 - ✓ Embedded Systems Software Certificate
 - ✓ Microsoft Certified Systems Administrator 2003 Certificate
 - ✓ Oracle 10g Database Certificate
 - ✓ A+ /Net+ Certificate
 - ✓ Six Sigma Green Belt
 - ✓ Six Sigma Black Belt
 - ✓ Professional Project Management
 - ✓ CISSP-Certified Information Systems Security Professional Certificate
 - ✓ Microsoft Office Specialist
 - ✓ Microsoft Office XP Master Prep
 - ✓ AutoCAD User Certification
 - ✓ Web Development Certificate Program
- ✦ Professional Development
- ✦ General Computing
- ✦ Engineering & Construction
- ✦ E-Learning
- ✦ Computer-Aided Design
- ✦ Web Development & Design
- ✦ High-End Programming

Don't see what you are looking for?

Call Denise at 678-915-5467

or email denise@spsu.edu

to discuss your training needs

Southern
Polytechnic

Georgia's Technology University

OFFICE OF CONTINUING EDUCATION

Integrating people & technology

CENTER FOR QUALITY EXCELLENCE

Quality Management Workshop Calendar August – December, 2006



www.cqe.spsu.edu

Southern
Polytechnic

Georgia's **Technology** University

OFFICE OF CONTINUING EDUCATION
1100 S. Marietta Parkway Marietta, GA 30060-2896
678-915-7417

August - December, 2006

Quality Management/Process Tools		Days	Fee	AUG	SEP	OCT	NOV	DEC
Balanced Scorecard	2	\$495		12-13			15-16	
Conflict Resolution	2	\$495			26-27			6-7
Customer Service Excellence	1	\$245	15				6	
Customer/Supplier Partnerships	2	\$495	1-2			23-24		
Leading Change	1	\$245		19				5
RCA (Root Cause Analysis)	2	\$495			3-4			
SPC (Statistical Process Control)	3	\$695		18-20				13-15
Statistics (Intro)	Refer to Six Sigma Section							
Team Leader's Toolkit	2	\$495	8-9				8-9	
Roadmap to Certified Professional Facilitator (CPF)								
Facilitation/Results – Basics	3	\$995		19-21		14-16		
Facilitation/Results – Advanced	2	\$695	15-16		17-18			5-6
Apply for CPF with IAF	Scheduled at various locations in USA. Go to www.iaf.worldlog.org for more information.							
Malcolm Baldrige National Quality Award Criteria								
MBNQA	3	\$895		18-20				4-6
LEAN ENTERPRISE								
Sponsored by SAI Global — Excel Partnership — Professional Services N.A.								
Certified Lean Practitioner Training	4	\$1,295			24-27			5-8
Six Sigma Certificate Training								
Green Belt Training	3	\$1,200	15-17	11-13	17-19	8-10	12-14	
GB Programs (Evening 6-9pm)	21hrs	\$1,200			(T/Th 9/12-10/3)			
Statistics (Intro)	3	\$750		6-8		14-16		
Statistics (Intro) (Evening 6-9pm)	21hrs	\$750			(T/Th 10/24-11/14)			
On-line Statistics (Intro)	21 hrs	(Call 678-915-7417 to sign-up for Pending List)						
Black Belt Training – Group 22	15	\$7,500		18-22+	23-27+	+11/27-12/1		
SPECIAL WEEKEND GB, Intro to Stats, and BB Programs (Friday evenings/Saturdays)								
Green Belt Training (Fri 6-9pm; Sat 8am-5pm)	21hrs	\$1,200		8-9, 15-16				
Statistics (Intro) 6-9pm; Sat 8am-5pm)	(Fri 21hrs	\$750		22-23, 29-30				
Black Belt Training – Group 23 (Fri 6-10pm; Sat 8am-5pm)	105 hrs	\$7,500			6-28+	3-18+	+1-9	
(PPM) Professional Project Management Certificate								
PPM Evening – Foundational (6-10pm)	84 hrs	\$3,560			(2) 9/12-11/21 (T/Th)			
PPM Fast Track (M-F 8:30am-5:30pm)	40 hrs	\$1,395	21-25		23-27			
PPM Fast Track Weekend (Fri 6-9pm; Sat 8am-5pm)	40 hrs	\$1,595	(1) 9/8-9/30		(2) 10/27-11/18			
Training Programs for ASQ Certification								
(CQIA) Certified Quality Improvement Associate	3	\$695			3-5		EXAM 2	
(CMQ/OE) Certified Manager of Quality/Organizational Excellence	5	\$995	21-25		EXAM 21			
ISO 9001:2000 (*RABQSA Certified)								
Sponsored by BSI Management Systems								
ISO 9001:2000*	3	\$1,095		19-21		14-16		
Lead Auditor 9001:2000*	5	\$1,695	14-18		2-6		4-8	
Quality Systems Documentation	2	\$895		12-13			12-13	
Implementing ISO 9001:2000	2	\$895		14-15			14-15	
Understanding ISO 9001:2000 Req	1	\$445		11			11	
ISO TS 16949 – Internal Auditor*	3	\$1,095			24-26			
ISO 14001 Environmental Management Systems (*RABQSA Certified)								
Sponsored by BSI Management Systems								
Understanding ISO 14001:2004	1	\$445	21				7	
Implementing an EMS	2	\$895	22-23				8-9	
EMS – Internal Auditor	2	\$895			10-11			
EMS – Lead Auditor*	5	\$1,795		25-29			13-17	
Information Security Training — Sponsored by BSI Management Systems								
ISO 27001/ISO 17799								
ISO 17799/ISO 27001 Understanding an ISMS	2	\$1,095		18-19			27-28	
ISO 17799 2005/ISO 27001:2005	3	\$1,495	21-23	20-22			11/29-12/1	
ISMS Implementation								
ISO 27001:2005 (BS 7799)	5	\$2,495			16-20			
ISMS Lead Auditor								
(CISSP) Certified Information Systems Security Professional Certificate								
CISSP (Evening 6-9pm)	60 hrs	\$3,000		9/11-11/15 (M/W)				
CISSP Fast Track – Weekend (Fri 6-9pm; Sat 8am-5pm)	40 hrs	\$2,000			6-28			
ISO 9001:2000 with Customized Reference to Specific Industries								
Sponsored by SAI Global–Excel Partnership–Professional Services N.A.								
AS9100—Lead Auditor (RABQSA Cert)	5	\$1,995		11-15				4-8
Healthcare/FDA – Understanding and Implementing ISO 13485	2	\$995	7-8	19-20				
Healthcare/FDA – Risk Management /Risk Analysis for Medical Devices	2	\$995	9-10	21-22				
TL9000 QM System Auditing	3	\$1,200		18-20		13-15		
TS 16949 – Lead Auditor (RABQSA Cert)	5	\$1,695		25-29		13-17		
Process Mapping	2	\$895		21-22		16-17		

For Detailed Workshop Outlines go to www.cqge.spsu.edu

Ph: 678-915-7417 • Fx: 678-915-7454 • Email: ineltton@spsu.edu

Improving Business Performance through Human Resources Development

Six Sigma Certificate Training

"There's no doubt that Six Sigma has greatly affected the businesses that have embraced it, producing incredible cost savings and waste reduction."

(D. Dusharme, Six Sigma Survey, Quality Digest, 2/03)

Six Sigma has become the world standard for improving all types of product and service operations. It is a systems approach to improving organizational performance.

Methodology:

The Six Sigma strategy involves a series of steps that are specifically designed to lead the organization through process improvements.

DMAIC

- DEFINE.** Identify critical process characteristics.
- MEASURE.** Document the existing process, perform necessary measurements, and estimate the process capability.
- ANALYZE.** Analyze performance measures to determine the amount of improvement that is possible to make the critical quality charac-

teristics and requirements "best in class." This may involve process redesign.

- IMPROVE.** Identify specific product characteristics that must be improved to achieve the performance and financial goals. Once this is done, the characteristics are diagnosed to reveal the major sources of variation through statistically designed experiments.

- IMPLEMENT.** Execute the improvement plans; overcome barriers. Transition to the new process.

- CONTROL.** Measure improvements and breakthroughs. Report scorecard data and client feedback. Continually monitor.

GREEN BELT PROGRAM AGENDA

- Six Sigma Objectives and Philosophy
- Seven Basic Quality Tools
- Theory of Variation
- Statistics/ SPC
- Process Capability
- Cost Implications
- Root Cause Analysis
- Case Study
- GB Certificate Exam

BLACK BELT PROGRAM AGENDA

Week One

- Program Expectations
- DMAIIC
- Project Chartering and Management
- FMEA
- Cost of Quality
- Descriptive Statistics
- Inferential Statistics
- Goodness of Fit Testing
- Computer Applications
- Assignment

Week Two

- Project Reports
- Sampling
- Regression
- Correlation
- Reliability
- Design of Experiments
- Assignment

Week Three

- Project Reports
- Short Run SPC
- Advanced DOE
- Measurement Systems Analysis
- Simulation
- Case Study
- BB Certificate Exam

Green Belt Training (3 days/21 hours)
Aug 15-17, Sep 11-13, Oct 17-19, Nov 8-10, Dec 12-14

Evening: T/TH Sep 12-Oct 3
Weekend: Sep 8 & 9, 15 & 16

Intro to Statistics (3 days/21 hours)
Sep 6-8, Nov 14-16

Evening: T/TH Aug 8-Aug 29; Oct 24-Nov 14
Weekend: Sep 22 & 23, 29 & 30
Online call 678-915-7417

Black Belt Training (15 days)
Group 22 Sep 18-22 + Oct 23-27 + Nov 27-Dec 1

Weekend: Group 23 Oct 6-28 + Nov 3-18
+ Dec 1-9
cqge.spsu.edu

Fees and Discounts:
Green Belt Training - \$1,200
(3 Days/ 2.1 CEUs)
Intro to Statistics - \$750
(3 Days/ 2.1 CEUs)
Black Belt Training - \$7,500
(15 Days/ 10.5 CEUs)

10% Discount:
Register 30 Days in Advance
20% Discount:
3+ Registrations
Previous Customers
SPSU Alumni

Green Belt Certificate

Three-day workshop. Participants gain an overview on the critical success factors of Six Sigma implementation.

Black Belt Certificate

Three-week intensive training program. Emphasis is on in-depth applications of statistical concepts and methodologies. This curriculum is based on the ASQ BB exam competencies for the national Black Belt certification. Prerequisites: Green Belt Certification and successful completion of an Intro to Statistics course or passing level on an exemption pre-test. Note: For Black Belt certification, participants must attend all sessions, pass the BB exam, and complete an acceptable project no later than one year from start date of BB-I training.

Quality Workshop Calendar

NOW . . . ONLINE!
* Intro to Statistics Course
www.cqge.spsu.edu

Become the LEADER Teams Love...
...a Team Leader's Toolkit

• August 8-9 • November 8-9 •

- Study key leadership characteristics
- Learn effective communications
- Deploy employee motivation principles
- Develop SMART objectives
- Create a team charter
- Review teaming best practices
- Measure key results
- Develop a personalized action plan

SIX SIGMA CERTIFICATE TRAINING

• GREEN BELT TRAINING •

• BLACK BELT TRAINING •

With this training, the COE develops leaders who will:

- Improve communication
- Reduce waste and cycle time
- Develop successful teams
- Apply statistical methodologies
- Enhance customer satisfaction
- Improve profitability
- Gain competitive advantage

COE's SS training program is based on the ASQ's national BB exam competencies.

Certified Lean Practitioner Training

Co-Sponsored by Internationally-known SAI Global-Excel Partnership-Professional Services, N.A.

Two Sessions

October 24-27 • December 5-8

"Learn how to reduce costs, cycle times and non-value added activities, resulting in a better competitive, agile, and market-responsive company."

- Basic Methodology of Lean Enterprise
- Basic Process Management
- Waste Elimination and Process Variation
- Basic Understanding of 5 Ss and Workplace Organization
- Introduction to the Lean Analysis Tools and Performance Measurements
- Six Sigma Methods - DMAIC Process
- LSI (Lean Sigma-ISO) Integration Concepts
- Deployment Options and Success-Driven Strategies

Malcolm Baldrige
National Quality Award
Workshop

September 18-20 • December 4-6

Basics...Myths...and Reality...

ISO 17799/ISO 27001

Understanding an Information Security Management System

Co-sponsored by Internationally-known BSI Management Systems

September 18-19 • November 27-28

Business Needs: Commercial and legal implications Introduction to ISO 17799: History, development, and current status

Registration and Accreditation Processes Exercises in designing and implementing a management system:

Policy and Scope • Risk Assessment and Management Statement of Applicability • Critical Success Factors

10% Discount

* Register 30 days in advance

20% Discounts

* 3+ Registrations
* SPSU Alumni
* Previous Customers
(Individuals)